Hybrid delivered











Welcome	06
Think hybrid	12
Why IWG?	26
How it works	42
Solutions Office Spaces Coworking Virtual Offices Meeting Rooms Memberships Workplace Recovery	58
Learn more	106

As we move towards the new world of work, we have made it our mission to help millions of people have a great day at work, every day. We believe that a business's success is underpinned by the effectiveness of its people. We have therefore developed a comprehensive range of products and services that are designed to offer our customers more choice, greater flexibility and an easy way to move towards a hybrid working model.

Whether you need a single desk or a whole floor, on-demand access or a long-term solution, we can help. Our global network spans thousands of locations worldwide, with workspace to suit every type of workstyle. It's easy to set up and even easier to manage through our dedicated apps and management dashboard.

Take the next step towards embracing the new world of work. We look forward to seeing you soon.

Best wishes, Mark Dixon, Founder & CEO





The principles we built our business on.



Workplace innovators

For over 30 years we've been helping people and businesses work however suits them best.



Unrivalled choice

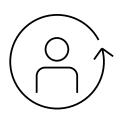
We have 12 brands and over 4000 locations to choose from, in every major town, city and transport hub worldwide.



Here to help, every day

Our great team
of professionals is here
to support you so you
can focus on running your
business, not an office.

At IWG, a sense of purpose underpins everything we do. Since 1989, we've built the world's largest flexible workspace network, so millions of people can be happy, healthy and more productive at work.



Flexibility is second nature

With IWG, you'll have the flexibility to work however you need to, supported by a committed team that cares about your success.



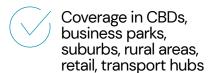
Our business community

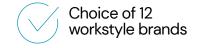
With IWG you can access a worldwide business community of 8 million passionate people and all the networking opportunities this brings with it.

Our mission

is to support companies to shift to hybrid.







Hybrid solutions.
Full-time office solution
Part-time solution
On the road solution
Home worker solution

85%

of workers now expect hybrid working

Source IWG White Paper, 2022

77%

of employees said a place to work closer to home is a must-have

Source IWG White Paper, 2022

50%

of the workforce would quit their job today if forced back to a traditional office space 5 days a week

Source IWG White Paper, 2022



First class facilities, well designed and carbon neutral



Expert support from a professional team



Set up and start working in 30 seconds

olutions.

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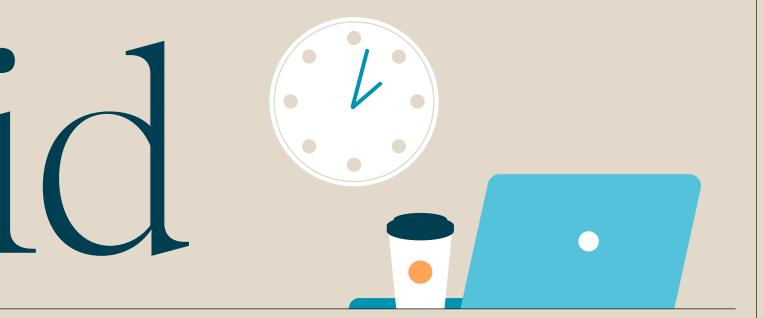


Hact



Almost four in five (79%) of the workers in a new study by IWG said they had been more productive since switching to hybrid working.*





S 2 110

Hybrid working unlocks freedom of choice for you and your team. It inspires happier, healthier and greener ways of working that boost productivity, are better for your bottom line and are good for the planet.

Hybrid works for

your

Hybrid is demanded, popular and valued by employees. It helps companies attract and retain key skills and access a wider pool of talent.

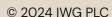
No less than 87% of people prefer hybrid working

Hybrid can help you attract the talent you want: 77% of employees say that working closer to home is an essential when looking for their next job*.

And it can help you retain that talent, too. Because people who work hybrid stay at their company longer.

All this makes for happier, healthier workers, who know you care about their wellbeing. Around half of employees say they'd look for another job if they were asked to go back to the office five days a week**.

- * PwC Remote Working Study, January 2021
- ** IWG Research (quoted in City AM article)
- → Read more at iwgplc.com/think-hybrid



Hybrid workers are getting

71

extra hours sleep a year - equating to three days.

Source: IWG White Paper, 2022



Hybrid works for



ne

Your decision to go hybrid is a significant step towards a more sustainable future for all. We are committed to supporting greener ways of working in all our locations.

The daily commute is responsible for up to 98% of an employee's carbon footprint.*

76% said that commuting less was an important step in fighting the climate crisis.**

Working the greener way makes your company more attractive to new job candidates, as well as current staff.

Up to 25% of UK office workers would turn down a job at a company with a poor environmental track record.***

- * Data from Sun Microsystems Open Work program, 2008
- ** IWG White Paper, 2022
- *** Topline Film Workplace Sustainability Survey

→ Read more at iwgplc.com/think-hybrid



What we're doing

For the planet

- Carbon neutral workspace
- Planting forests
- · Recycling
- Eco-cleaning
- Renewable energy

For the community

- Investing in urban and rural areas
- Boosting local employment
- Concessions for charitable organisations
- Investing in community programmes

Reduce your carbon footprint by up to

70%

when you swap long commutes for local journeys

Source: IWG White Paper, 2022

Hybrid Works to

reduce costs



The future of work is more profitable. Hybrid working means lower office costs and higher productivity.

In fact, every employee who works hybrid can save a company around \$11,000*.

So it's no surprise that 63% of high revenue growth companies choose to work this way**.

Those savings come from higher staff retention and lower recruitment costs, as well as a boost in productivity.

And they also come from lower heating and air conditioning bills at your corporate headquarters.

→ Read more at iwgplc.com/think-hybrid







increase flexibility

*EY remote working study (Quoted in City AM article)

** Accenture Future of Work Study, April 2021

What we're doing

Lower costs

- No upfront investment
- No impact on the balance sheet (IFRS16)
- Lower operating costs
- Capital light
- · No costs to set up or dismantle
- No professional or broker fees
- No constructional costs
- · No furniture costs
- No telecommunications set-up costs
- No IT infrastructure set-up costs

A choice of packages

- Easy to set up and use
- Subscription-based
- Product suites for individuals
- Product suites by function
- · Company-wide programme

Increased flexibility

- Fully-flexible terms
- No commitment
- Evergreen contract
- East to add, manage & change
- Free transfers & moves

Achieve

50%

cost reduction up to

\$11,000

per employee per year

Source: Global Workplace Analytics

Work is changing faster than it ever has. We can help you stay ahead of the curve.

88%

cite hybrid working as a leading benefit they'd expect in a new role.*

* IWG White Paper - The Hybrid Talent Magnet, 2023

of hybrid





TAPINTO MORE HYBRID THINKING











Discover more about the exciting developments in the world of hybrid, and the implications these will have for the way we live and work.

IWG has a huge resource available, which includes in-depth analysis, inspiring case studies and our regular series of White Papers.

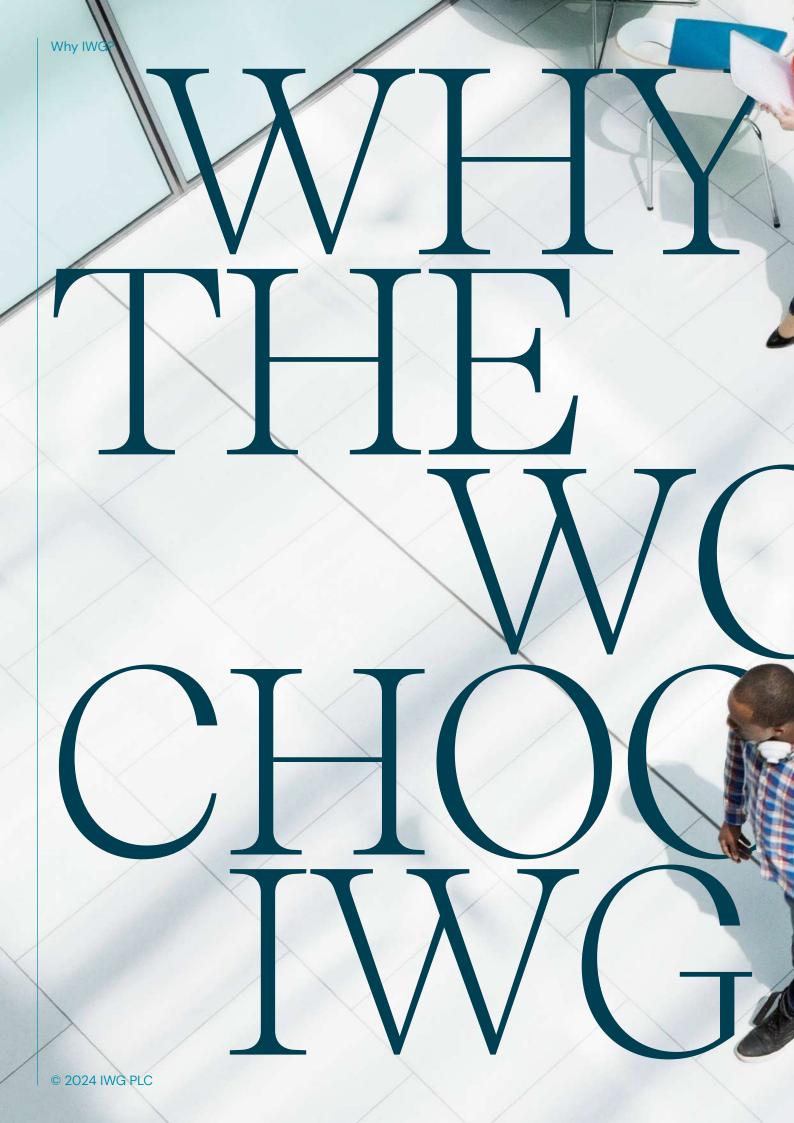
Discover a whole range of thought leadership and inspiring content













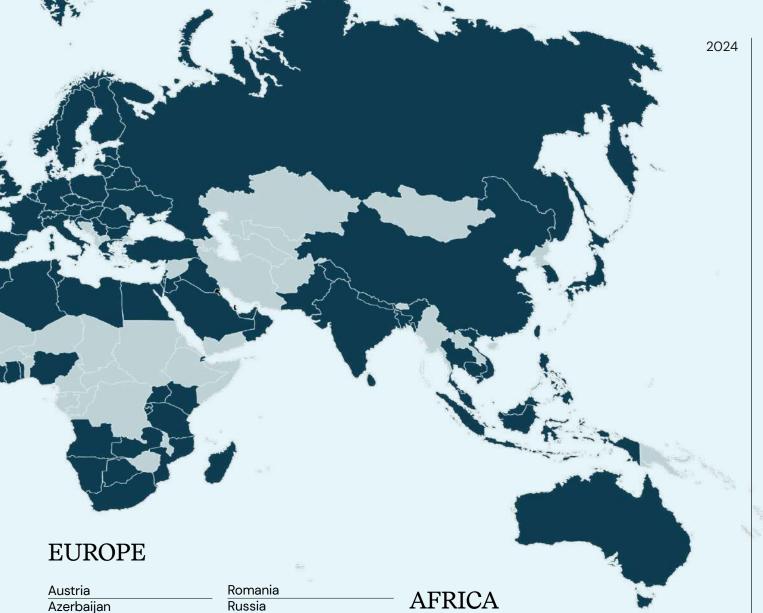


Global scale. Local coverage.

IWG's global reach is unparalleled. Six continents, every timezone. And the widest range of workspace solutions on the planet.

AMERICAS

Argentina
Barbados
Brazil
Canada
Cayman Islands
Chile
Colombia
Costa Rica
Dominican Republic
Ecuador
El Salvador
Guatemala
Guyana
Honduras
Jamaica
Mexico
Panama
Paraguay
Peru
Puerto Rico
Trinidad & Tobago
United States
Uruguay



Austria
Azerbaijan
Belarus
Belgium
Bulgaria
Croatia
Cyprus
Czech Republic
Denmark
Estonia
Finland
France
Georgia
Germany
Gibraltar
Greece
Hungary
Iceland
Ireland
Italy
Latvia
Lithuania
Luxembourg
Malta
Moldova
Monaco
Netherlands
N.I.

Norway Poland Portugal

Romania
Russia
Serbia
Slovakia
Slovenia
Spain
Sweden
Switzerland
Turkey
Ukraine
United Kingdom

MIDDLE EAST

Bahrain	
Iraq	
Israel	
Jordan	
Kuwait	
Lebanon	
Oman	
Qatar	
Saudi Arabia	
United Arab Emirates	

Algeria
Angola
Botswana
Djibouti
Egypt
Ethiopia
Gabon
Ghana
Guinea
Ivory Coast
Kenya
Libya
Madagascar
Mauritius
Morocco
Mozambique
Namibia
Nigeria
Rwanda
Senegal
South Africa
Tanzania
Togo
Tunisia
Uganda
Zambia
Zimbabwe

ASIA PACIFIC

Australia
Bangladesh
Brunei
Cambodia
China
Hong Kong
India
Indonesia
Japan
Kazakhstan
Macau
Malaysia
Nepal
New Zealand
Pakistan
Philippines
Singapore
South Korea
Sri Lanka
Taiwan
Tajikistan
Thailand
Vietnam



Regus

The world's flexible workspace experts

Offering choice, flexibility, community, custom workspaces and consistently professional locations all over the world.

HQ

All the essentials in one workspace

Professional and comfortable environments to work in - practical places with all the essentials businesses need set up and ready-to-go.

• SPACES.

Workspaces carefully designed to help you work better

A place where ideas develop by offering dynamic work environments that are enjoyable, attractive and stimulating.

Signature

Luxurious workspaces in prestigious locations

A selection of exclusive Regus centres in landmark buildings in the world's most iconic locations.









stop@work





COPERNICO

YOU'RE IN























We've already helped eight million workers and some of the world's leading organisations to make the change to hybrid working.

DISNEP

Nestlé

P&G #slack

Spotify AVIS MERCK UBER

Supporting Fortune 500

Try us for size

Individuals & Teams 1-10 a

If you're a sole trader, start-up or a small team we have distraction-free professional workspaces, available on a pay-per-use basis or longer term. They're fully supported, maintained and tailored to your individual requirements.



Small Enterprise 11-99 &%

Need to meet the demands of a growing business? Our fully-flexible solutions allow you to scale up, have on-demand access to professional office spaces and a wealth of business support services.



Medium Enterprise 100-999

Bigger commercial companies often need increased flexibility at a regional, national or even global level. Our solutions cover every workstyle, and help companies transition to hybrid working.



Large Enterprise 1,000+ \pi

Large organisations will require a global workplace strategy, covering multiple locations across a number of countries. IWG's innovative solutions treat flexibility and cost-effectiveness as paramount.



How do you work?

Works at home most of the time. But needs to rely on a professional office set up and support.

This would include a business address with call management, plus occasional access to office space and meeting rooms near home.



Homeworker

Wherever you want to work. However you want to work. We're here to help you make the change to hybrid working.



Generally works from home, but needs to drop into an office from time-to-time to catch up with the team or clients.

A business address with call management would help project a more professional image, but also provide an occasional base with office space and meeting rooms.



Works on-demand, wherever they choose. Requires the freedom to work at multiple locations.

Might benefit from the use of office space and meeting rooms at different locations, telephone answering and a virtual business address.



Spends much of the time on the road, requiring the use of business lounges and office space at different locations worldwide.

Could benefit from a business address with mail forwarding and call management, plus on-demand access to offices and meeting spaces.



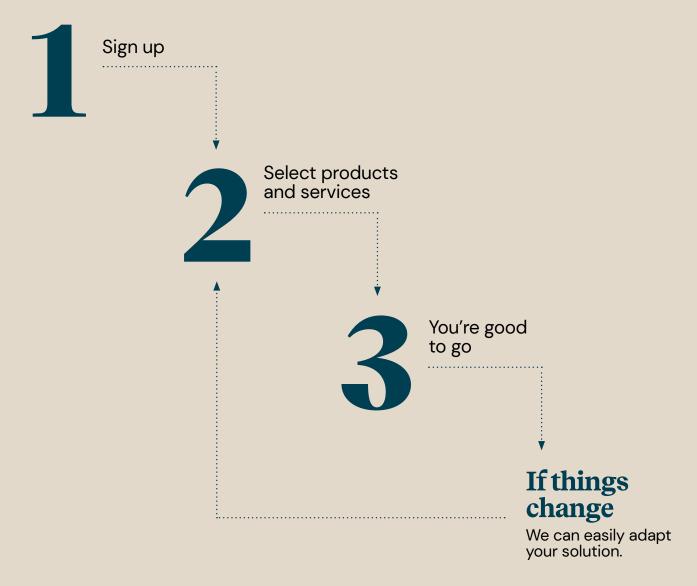
Works at an office most of the time, so relies on a professional environment and on-site support teams.

Needs a dedicated office, preferably a short commute from home, with IT and telecom support, and flexible terms.



ONE GIANT LEAP FOR YOUR BUSINESS

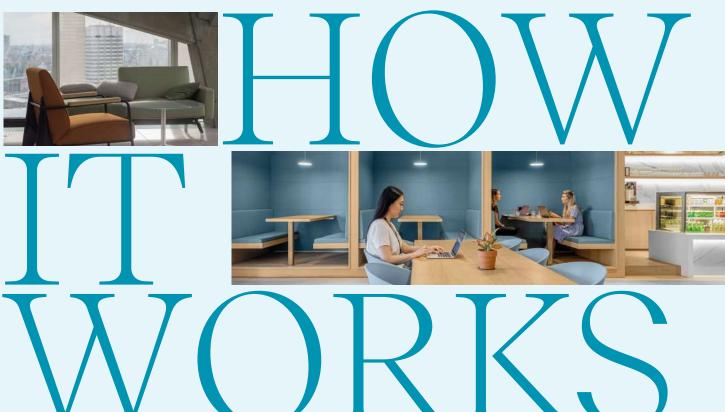
Our proven 3-step process helps us design the right workspace solution for you. And then get you up and running as smoothly as possible.













How our pricing works...

Our pricing is determined by a number of factors.

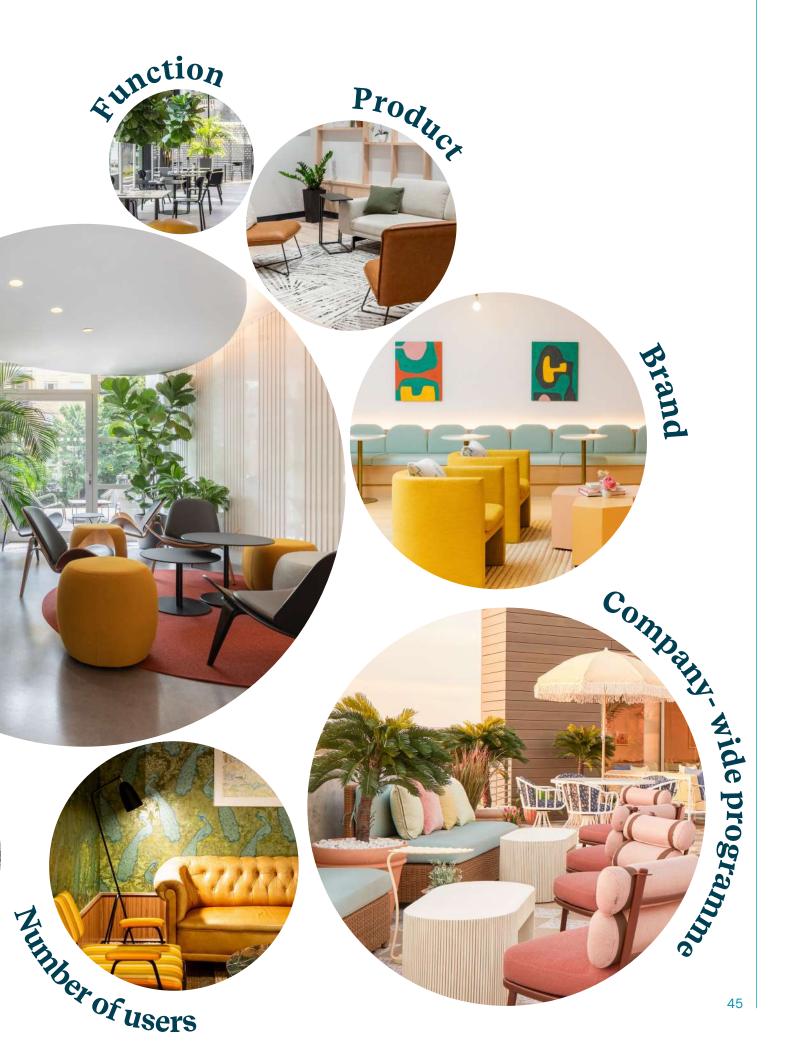
Location is obviously an important one, with premium addresses commanding a premium price.

Knowing how long you want to stay is an important factor, too. The type of space, and how you want to fit this out, will also play a key part.

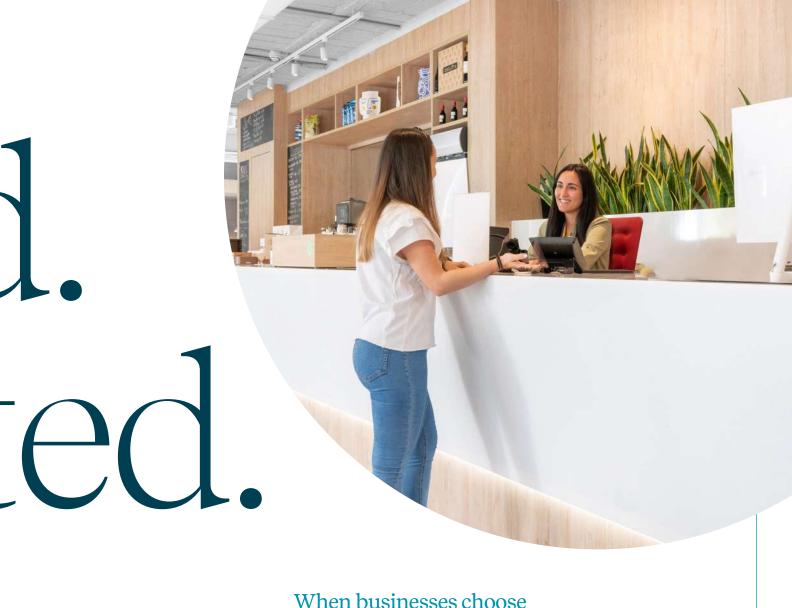
Prices also vary between IWG brands, and what function you intend to use the space for.

And lastly, how many users whether we'll be accommodating an individual, small company or company-wide programme.





Service SUDDOIT SOITECI.



When businesses choose IWG, they're not simply choosing a workspace, they're choosing our people – and it's our people that make us.

So expect a friendly, professional welcome, free yourself from the responsibilities of running an office, and leave us to support you in doing what you do best.

Supporting productivity

Our amazing team of professionals is there to support you and your team



Admin Support
Telephony Support
IT Support
Facilities Management
Maintenance Team
Cleaning Team
Decorating Team
Events Management
Account Help Desk
Front of House
Security Team
Catering Team





The history

No matter which products or services you choose from IWG, we pride ourselves on delivering the highest levels of quality and consistency.



Flexible terms



Professional, on-site support teams



Solutions for every budget

As stal

ighest lards.



Business-grade technology



Global network access



24/7 customer service



Consistent quality and experience



Reporting and insights



Everything's included

ndard.

Maintenance & security

We take care of everything, so you can concentrate on your business. That includes everything from building maintenance and utilities to heating, cleaning and security.

Everything included in the price

Office space

Our beautifully-designed offices come fully furnished with ergonomic desks and office chairs, configured the way you want it. You also get access to every business lounge in our network, plus shared amenities like kitchens and break-out areas.

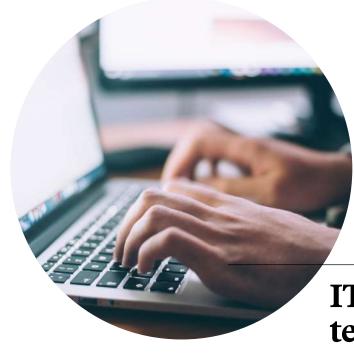




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Unrivalled support

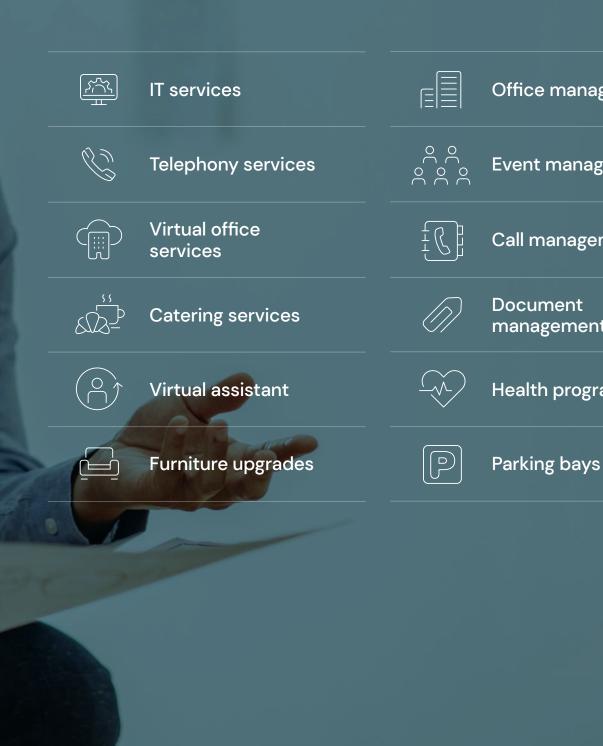
Our support services also mean you're well looked after. This covers areas like mail and package handling, food and beverage delivery, networking opportunities, discounts and rewards.



IT & telecoms

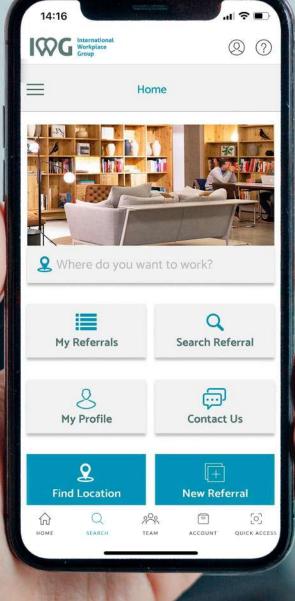
As standard, all customers get access to business-grade WiFi, shared printers, telephone options and IT support.







There's an app for that



Discover our office spaces, search every location, book by the hour, manage your account on the nove.

Download the app today







Office space & so much more.

As well as providing you with access to thousands of ready-to-use or customisable offices, we also have many other workplace solutions that can keep you flexible and more productive.



→ See Page

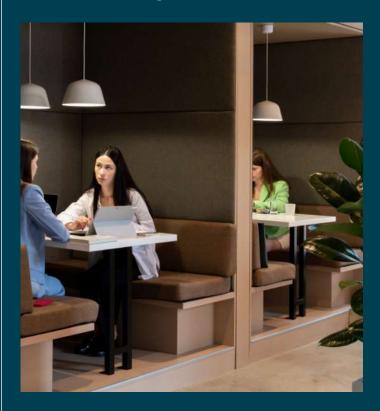
84

Meeting Rooms

→ See Page

70

Coworking



Workplace Recovery

→ See Page

98





 \rightarrow See Page

Office Spaces

→ See Page

90



Memberships



→ See Page

78

Virtual Offices







Back in 1989, our founder Mark Dixon noticed business meetings taking place in coffee shops and decided there had to be a better solution.

And we've been providing vibrant, inspiring and flexible workspace for companies every since.

So whether you need single desks, whole buildings or something more bespoke, for as little as an hour or much, much longer, we have you covered.

Day offices

On-demand office space by the hour or the day.

Our day offices give you access to private office space from as little as one hour, to the entire day.

Fully-equipped with everything you need, including business-grade WiFi and ergonomic furniture, it means you can get down to doing your best work straight away.

Pay-per-use

This offers the flexible choice for business, with no commitment. You only pay for what you need, when you need it. Need to book somewhere to get that urgent presentation sorted, free from distractions? This is the answer.





5-day, 10-day or unlimited packages

If you need to drop in on a more regular basis, maybe to be near clients or a business partner, then why not benefit from better pricing with one of our office packages.

Ready-to-go offices

If you want to leave the details to us, we can provide you with a great office solution, ready to move straight into.

With interiors curated by us and fitted with ergonomic furniture, these professional spaces are fully serviced, and suitable for solo workers all the way up to large companies.

If, however, you'd prefer to personalise things, that that's possible, too. On the next page you can find out more about our custom offices.



Satellite Office

Tailored to the specific needs of your team, anywhere in the world.



Director Suite

With the choice of meeting space, focus area or collaboration space.



Project Office

Bring people together to collaborate on a project.



Individual Offices

A private, ready-to-use furnished office or a suite, where you can choose between a meeting space, focus area or collaboration space.



Sales Office

Support a remote sales team with a local office.



National Headquarters

Your headquarters in thousands of locations across the globe.



Executive Suite

A premium view, plus the choice of a meeting space, focus area or collaboration space.



You don't need to have a desk for every one of your people.

Hybrid working is the costeffective, modern way to work where a large team can operate effectively out of a smaller space.

ightarrow Read more at iwgplc.com/think-hybrid

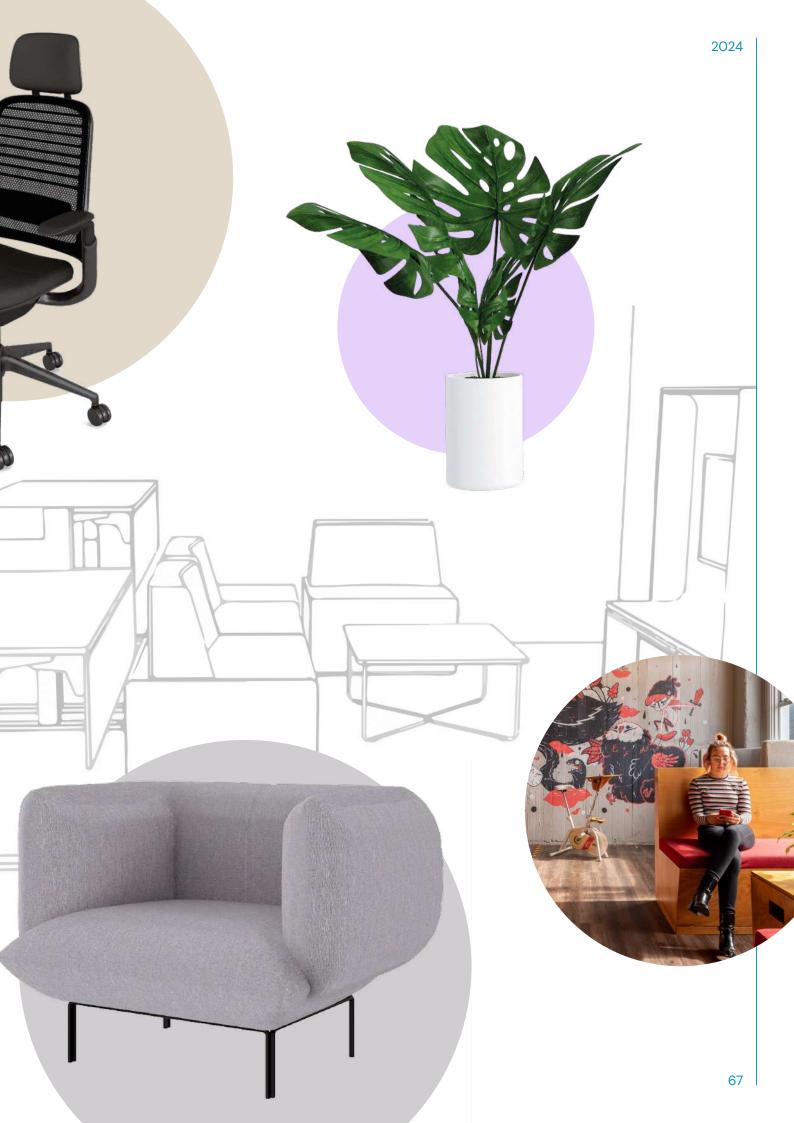
Custom offices

For when ready-to-go doesn't go far enough.

Why not make the space your own with our 'Design Your Office' service? You can upgrade a single piece of statement furniture from our catalogue, add branding and colours to the walls or go all out and customise every last detail. And many choices come at no extra cost.

A customised space can inspire and energise your team. And many of our custom options are available at no extra cost.





Designed around you

When it comes to putting together a custom office for you, we're all ears – and eyes.

Everyone's needs are different. But if you let us know what your specific requirements are, we can help accommodate them during our design process, down to the tiniest details. What could be easier?









How the process works

1



Tell us how your team likes to work and the sort of environment that you'd like to create.

2



Choose a shared space, within private offices, in a spacious executive environment, or with a mixture of all three.

3



Add breakout space and meeting rooms as required.

4



Select your desk type and accessories.

5



Pick your office enhancements and apply your brand colours.

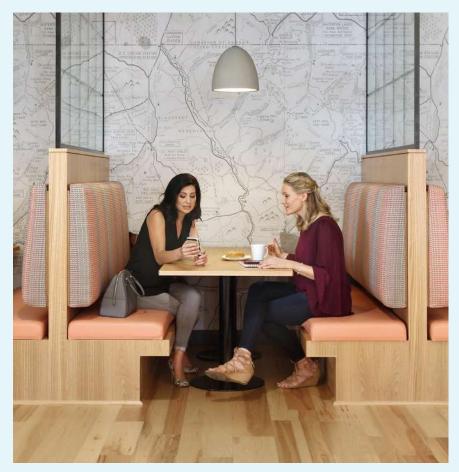
6



We'll take care of the rest
– organising the ordering,
fit-out and delivery on
your behalf.







Vibrant, beautifully-designed coworking spaces can add an extra dimension to the way you work.

They offer the chance to collaborate, connect and share ideas with like-minded individuals and create new opportunities for your business.

With thousands of locations to choose from, and the ability to hot desk for the day or reserve a permanent desk, coworking has never been this flexible.

Flexible coworking

Inspiring, open-plan coworking spaces, whenever you need them.

One way you can access our coworking spaces is by just turning up and getting down to work in a shared office or an open-plan workspace.

This is an easy and cost-effective way to work, designed for people who thrive on making new connections and like each day to feel a bit different.



There's an app for that

Download the IWG app today









5-day, 10-day or unlimited packages

Need to drop into our coworking spaces on a more regular basis? You'll get a better price with one of our coworking packages, plus complete freedom and flexibility to come and go as you please.



Want to enjoy the benefits of coworking with like-minded, entrepreneurial people, but don't need to access our space on a regular basis? Just book on a pay-per-use basis whenever you need to.



Fixed desk coworking

Your very own desk, in a dynamic, open-plan environment.

This offers a more convenient approach for some – your own desk and secure storage space in a dynamic open–plan environment, as and when you need it.

Available at thousands of locations to suit you, with an exclusive members' discount on meeting room and office space bookings.

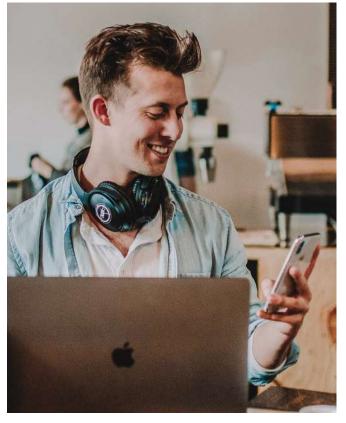




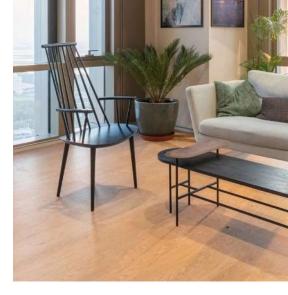








Coworking doesn't get any better



Spaces Max Towers, Uttar Pradesh, India



Regus Lisbon Wood, Portugal









TOO Arnhem, Netherlands













There are times when you don't need to occupy a physical office, but still need the presence that a business address can provide.

This is where a virtual office can be invaluable, allowing you to build a business in any number of markets, without having to rent and maintain dedicated office space.

Of course, our Virtual Offices are fully backed up with a range of support services, from call handling to mail forwarding.

Virtual office, real presence

There's more to virtual offices than an address.



We'll forward your mail

With our mail forwarding service, you can choose to receive your mail daily, weekly or monthly, rather than collecting your mail in person.

Get an address that means business

A real business address and phone number can give your company a more professional appearance or a much needed foothold in an overseas market.





Space to meet your clients

When you need to host a meeting at your business address, we'll make sure you've got a comfortable meeting room with optional extras such as catering and support services.



Work on the move

You'll also have flexible access to hundreds of other offices as well as meeting rooms in our global network, and airport business lounges.



We'll handle your calls

We can take incoming calls from your regional or national phone number. You just choose whether you want the calls forwarded, or if you'd prefer us to answer and pass on messages.

We're here for you

Virtual Offices need to provide practical support if they're going to offer a professional front for your business. Fortunately we can take care of all your needs with a number of packages – depending on how virtual, or physical, your presence needs to be.

Business Address

A professional address at a prestige location. A base for your business, where you can have mail sent to, and feature on official documentation.



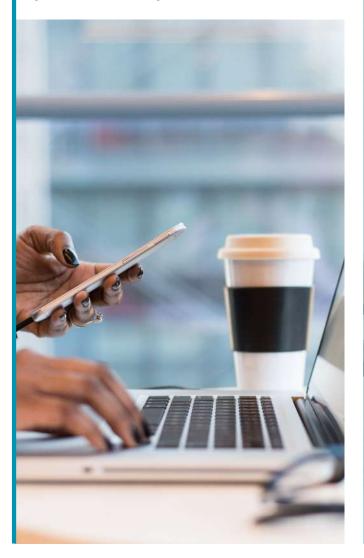
Telephone Answering

Never miss an important call. Our receptionists will answer using your company name, transfer calls if you are available, or take messages if you're not.



Virtual Office

An instant presence at thousands of locations worldwide. With phone answering services and access to global business lounges.



Virtual Office Plus

Our most comprehensive package that includes use of business lounges, meeting rooms on a daily basis and 5 days of office or desk space per month.









There are a thousand reasons you'd want to book a meeting room. Thankfully we can offer you over 10,000 meeting rooms globally.

So whether you want to bring your senior team together for that all-important board meeting, host a client near their office, or simply need somewhere private to interview job candidates, we've got the perfect space for you.

Meeting your needs

Meetings. Love them or hate them, they're essential for collaboration, creativity and exchanging information. So you'll always need spaces to make them happen. Whatever the reason for your meeting, we've got the perfect space for you.

And to make things even simpler, our Meeting Rooms are fully bookable using the IWG app.



Download the IWG app today











Event Spaces

Whether you're hosting an all-company meeting or a sales conference, our larger event spaces will make it feel like more of an event. With full on-site support including professional AV equipment and catering.



Meeting Rooms

When you need to meet an important client, hold a memorable workshop, or present a winning pitch, our fully-serviced meeting spaces are the perfect place.

Bookable by the hour, with a dedicated team on hand to make sure everything runs smoothly.









Training Rooms

Require a purpose-built space with desks, whiteboards and video screens for training sessions? Or a more formal training auditorium? We have a range of sizes, all with on-site catering.

Tour our meeting rooms



Regus Bergenhus, Norway



Regus Shibuya Mark City Tokyo, Japan



Regus Lisbon Wood, Portugal

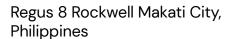




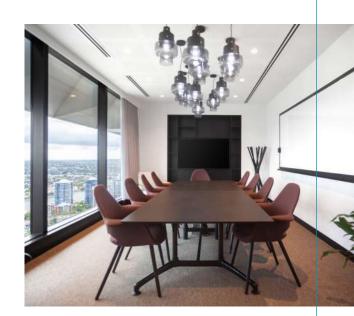




Spaces Casablanca, Morocco







Spaces Riparian Plaza, Australia

Book Meeting Rooms on the go. Download the IWG app today.











Our membership packages offer you the freedom to work anywhere, with all the flexibility you need.

Whether you want to work in business lounges, coworking spaces or private offices, we have plenty of options available.

We're also flexible when it comes to how you pay: either by the day – or choose 5, 10 or unlimited days access a month.

Memberships to suit you

Our membership packages offer the ultimate in flexibility, giving you access to your chosen workspace solution as and when you need it.

With the added benefit of an all-inclusive monthly cost, flexible working is now easier and more accessible than ever before.

And with over 4000 locations in 120 countries, our memberships allow you to drop in wherever you are in the world.

Lounge Membership

Need a place to touchdown and do a few hours work, or take a quick call? Our lounge membership lets you drop into any of our business lounges.



Office Membership

Our office membership is perfect for those who require an office occasionally, in blocks of 5 or 10 days, or unlimited access.





Coworking Membership

This lets you use our open-plan coworking areas, with the option of 5 or 10 days, or unlimited access, with spaces bookable in advance.



Enterprise memberships

Whatever your business's size or priorities, enterprise memberships can boost productivity, improve employee wellbeing and improve your bottom line.

They offer the ultimate in flexibility and costeffectiveness, along with innovative solutions and dedicated advisory services that can support your business in the transition to hybrid working.

Our enterprise memberships have been designed to give your business access to the world's largest flexible workspace network, while offering your employees the freedom to choose how and where they work.





The security of staying flexible

Our challenge was to evolve McAfee's property strategy away from a traditional office set-up, in order to reduce the financial risk to their business.

McAfee was already a long-time IWG customer, using flexible workspace for small office requirements. However, after an office audit showed an excessive amount of under-utilised space, the company decided to switch to a fully-flexible strategy.

These solutions delivered immediate benefits to McAfee's workforce in 45 countries across the globe.

Steps for Success



Planning and mapping

IWG helped McAfee design the right solution for each of their 7,000 employees across 45 locations worldwide.

- Homeworkers
- Hybrid Workers
- Office Workers



The solution

IWG established a global partnership with McAfee, identifying their requirements and providing them with ready-to-use workspace solutions:

- · Securing presence at locations around the globe, including the US, UK, Thailand, China and Israel.
- McAfee's home workers are able to access on-demand spaces for collaborations and client meetings
- The company can also customise office spaces to include private areas, 'Innovation Spaces', and IDF rooms.



Benefits

- IWG's global scale means McAfee can easily add additional space wherever they need it in the world.
- · Our global reach also means McAfee can expand to other markets and grow operations wherever needed.
- McAfee can now easily access on-demand workspace to accommodate returning workers post-pandemic.

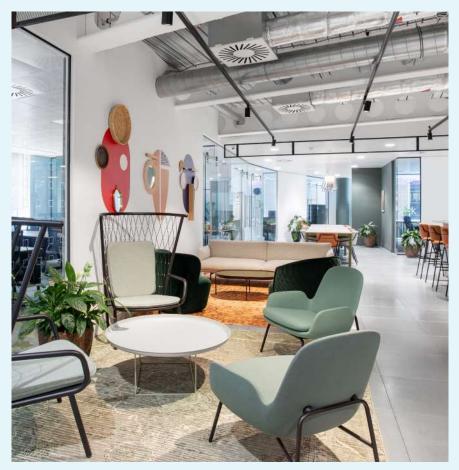
Our relationship with IWG is built on mutual trust and a confidence that IWG can help us accomplish what we need, which is to be flexible and support a global presence for our people.



VP, Global Real Estate & Workplace Strategy







As a business, you can be interrupted by unexpected events beyond your control.

Everything from natural disasters, to political unrest, curfews or protests.

If a crisis does occur, you can rely on our global network to offer you fully-furnished, serviced workspaces in as little as four hours. So you can recover and get back to business as usual.

Space to recover

No two businesses are the same and planning for the unexpected will likely require different levels of provision depending on your unique set-up and working patterns.

Whoever you're supporting, we can provide everything from working-from-home solutions, to temporary coworking spaces – getting critical office sites back up and running as quickly as possible.

With the reassurance of secure, business-grade IT infrastructure and on-site support teams to help with the smoothest possible recovery.



Reserve

This includes a private workspace with secure IT infrastructure – recommended for the vital 1% of your team. It's available immediately, for an unlimited number of days per year and reserved 24/7.





Dynamic

This offers a fully-equipped, private office space and access to meeting rooms and lounges, all available in one business day and to use for up to 30 days per year. This is recommended for 20% of your team.

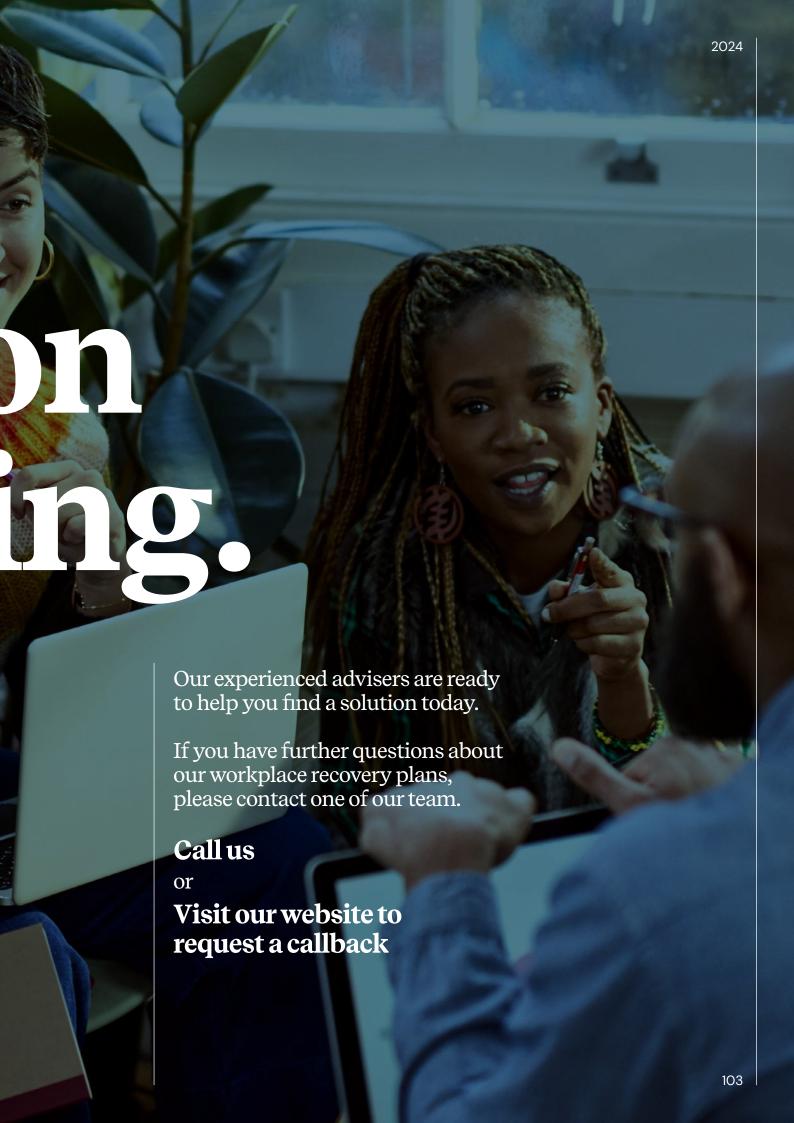




Rapid

An ad-hoc, emergency, on-demand workspace readily available at thousands of locations for any of your team who may require it. Usage is unlimited and covers coworking and office spaces.









Talk to us

We have a team of specialists available 24/7 to help you find the best solution for your business:

Africa+27 21 300 4366Asia Pacific+91 226 786 9239Europe+49 211 36870050Latin America+52 557 100 4452USA+1 (972) 217-4052United Kingdom+44 748 880 0015

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